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# IPRN survey reveals how online influencers are leveraged around the world

Today, traditional PR isn't enough. Influencer marketing has grown exponentially over the past few years and is expected to be a \$10bn market by 2020. Bloggers and influencers *must* be incorporated into PR plans around the world. Recently, the International Public Relations Network (IPRN) surveyed its members to uncover ways brands can leverage their relationships with bloggers and influencers.



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Sourcing answers from nine countries, IPRN uncovered a number of critical insights on how to succeed globally in the world of influencers marketing.



Influence marketing - tapping into the herd instinct mike broom 5 Apr 2018

# China

Ye Wang of the Chinese firm Blue Digital notes the microblogging platform Weibo, with its 132 million daily active users, largely dominates online conversation. She says Weibo's "head users" make a major impact.

"Head users are those that have more than 100,000 monthly views, and they are usually key opinion leaders in their own sphere," she said. "Addressing relations with Weibo head users is very important to daily and strategic PR activities due to their enormous influence on public opinion. PR professionals need to consider fan demographics, style, interaction with fans, and their frequency of advertising."



The rise of the brand influencer Bradley Elliott 5 Mar 2018

# Italy

Marta Sternai of Italy's Twister Communications says blogger relations are critical to the firm's daily work. She notes that toys, technology, and food blogs specifically hold great sway over their audiences.

"Today bloggers are as important as journalists," she said. "Today in the consumer world, we don't have clients who have only asked us for traditional media relations work. We perform daily scouting to find new bloggers with real followers and fair numbers, and we focus on them."

#### Germany

Nuray Güler from primo PR in Germany states that influencer marketing in Germany will boom further this year and will develop more and more into long-term influencer relations.

"Long-term co-operations will be more effective than short-term activities, especially with micro-influencers who fit the brand," Güler said. "Also in the tourism, lifestyle and gourmet business, there is still a lot of potential regarding different target groups. For example, we see a change in silver surfers ageing 50 and more starting the blogging business".

Güler notes that another major communication opportunity not to be ignored is video. "The relevance of video among clients is getting more and more important, especially on Facebook. The trend of storytelling via videos turns marketers and communication specialists more and more to TV producers."

#### Russia

Victoria Poyda, of Russia's PR Partner, said bloggers are critical in the country's B2C space – because bloggers are more trusted than most media.

"It's effectively the only PR tool that can affect sales," she said. "And it's not just the top bloggers in the respective industry that can make an impact. Bloggers and influencers with growing followings – say, an Instagram account with 20K followers – can be more receptive to working with brands."



World's first social influencer survey results reveal the power of authentic online influence Juanita Pienaar 23 Mar 2018

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#### USA

Jan Gusich, founder of the U.S. agency Akhia, notes that an endorsement by one popular blogger could put an unknown

company on the digital map. And when it comes to traditional PR, digital placement is increasingly important.

"The answer is simple: follow your audience," Gusich said. "You can work with the influencer to determine whether it makes sense to run a multichannel program (pushes blog posts, promotes on Twitter, shares out on Instagram) or a single-platform program leveraging just one tool (a popular YouTube channel, for instance)."

### Spain

Trends in Spain reflect those elsewhere, with brands increasingly recognising the power of bloggers and Instagram users.

"All kinds of social media influencers have taken on a lot of relevance in Spain," said Evercom's Alberte Santos. "Most consumer and lifestyle brands devote budget to influence these powerful voices, but you need to stand out to get their attention. We've found that a very personal approach works – we understand the topics those influencers are interested in and if their followers will be interested. It's not so different from traditional PR."

Diego Barcelo of Comunicación Iberoamericana agrees. "The importance of bloggers increases every year," he said. "They've become leaders in their sector, and the impact they can have for a brand can be higher than that produced in advertising or traditional media support."

#### Denmark

Interest in influencer marketing has increased over the past few years, says Gitte Hoyer of Kragelund Kommunikation. "It's transitioned from 'classic' bloggers with their own platform to other social media influencers with well-followed YouTube channels or Instagram accounts," she said.

"Succeeding with them takes a lot of screening," Hoyer adds. "We consider the bloggers' age, location and of course who follows them. We are not only considering the big bloggers but also smaller ones, who often have a very loyal group of followers."

#### **United Kingdom**

Pauline Gillan of the UK's McOnie Agency says reputation and authenticity are both crucially important in order for a brand to succeed in the blogger and influencer realm. "The relationships are based on trust and loyalty, and those don't happen overnight," Gillan said. "It takes work to create those great relationships."

Peter Haddock, a consultant with Edson Evers, concurs. "Bloggers and influencers are overtaking traditional media with audience growth increasing dramatically and with audience-specific channels," Haddock says. "We have a much higher demand now for blogger engagement, and it's highly valued through social channels."

Gillan adds that new regulation means brands need to remain diligent. The UK's Advertising Standards Authority (ASA) in 2017 specified the need for bloggers working with brands to indicate their sponsored posts, recommending hashtags (like #ad or #sponsor). This wasn't without backlash, as brands felt this devalued the messaging. "So now, unpaid, organic posts from bloggers themselves are the most valuable—and we need to build that brand loyalty."

#### Panama

Monique de Saint Malo Eleta of the Panamanian firm Stratego notes that food, hospitality and tourism have been the most impacted industries by the shift to influencer and blogger marketing.

"I think brands will need to up their budgeting for digital marketing in general," she said. "Where journalists were once our most sought-after channels to communicate our messages to the public, now it's also bloggers and influencers."

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