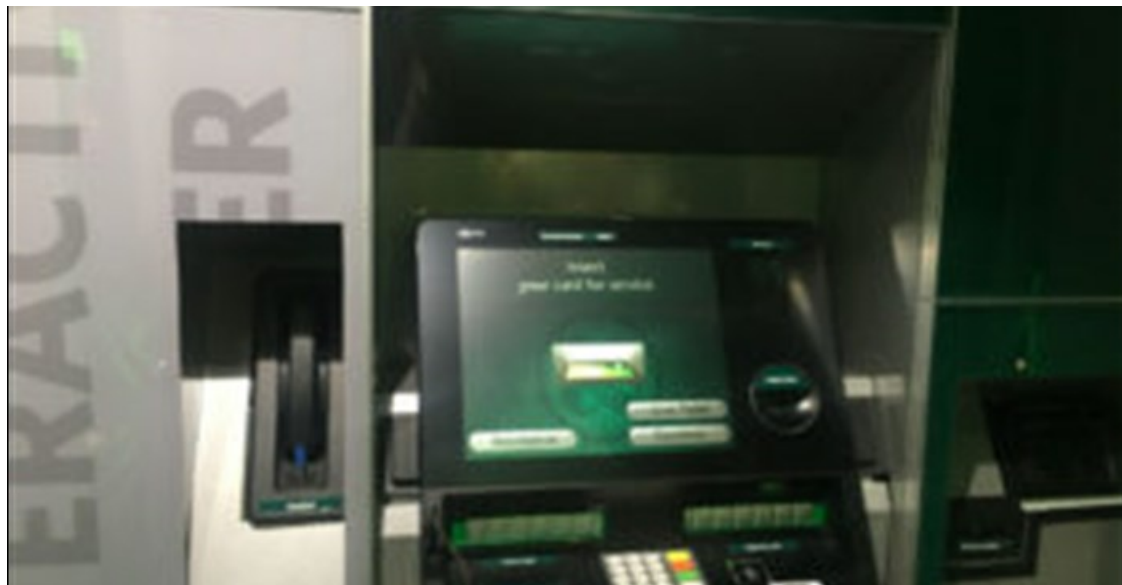


Nedbank launches Africa's first interactive ATM

Nedbank officially launched the very first Interactive Teller and Banker ATM on the African continent, and in so doing, becoming the second bank to do so in the world.



The device effectively transforms a conventional ATM into an interactive on-screen banking session with teller anytime of the day or night. This ATM also responds to the growing trend and need for business and individual clients to make large deposits and withdrawals at unconventional business hours. It allows card-less deposits and withdrawals exceeding conventional ATM limits and enables clients to interact with a video Teller while transacting.

Furthermore, it also enables branch staff who we call service champions, to have a real time view of client detail and allows clients to experience a more personalised interaction when transacting at our self-service devices.

“As a bank for all, we are committed to providing clients with value banking through innovative ways that create safe, convenient and memorable client experiences. This cutting edge device provides clients with an additional channel to engage a teller,” said managing executive Nedbank Integrated Channels, Brian Duguid.

The Interactive Teller boasts industry leading security features such as built-in ID and signature authentication.

“Safety in banking is a pivotal organisational imperative for us. Nedbank will continue to reassure clients by investing in newer, tighter and simpler security features on our devices because we take their money seriously,” emphasised Duguid.

Since 2005, Nedbank has been on a journey of bringing more people into the financial mainstream by making banking safer and convenient. To date, the bank has more than 800 branches and 3500 ATMs and is also accessible through Boxer and Pick and Pay stores (in South Africa).

“In an ever-changing world, fuelled by technology, it is imperative that we provide clients with seamless experiences through a choice of innovative banking solutions and channels that are most suited to their various life stages and financial goals” concluded Duguid.

For more, visit: <https://www.bizcommunity.com>