

New system for liquor licence

The newly developed online renewal Case Management System (CSM) will see ease the process of liquor licence applications and renewals, said the National Liquor Authority on Wednesday, 20 June 2018.



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Director of Education and Capacity Building at the National Liquor Authority (NLA), Khabonina Maxatshwa, said the launch of the CSM will ensure that registrants and consultants enhance the ability to make use of the system for liquor license applications and renewals.

Maxatshwa was speaking at a compliance consultative workshop held in Belhar in the Western Cape on Wednesday.

The online system came into effect on 18 May 2018 and mainly targets consultants, clients and registrants.

“The purpose of the automation is to improve on our efficiencies concentrating on service delivery because we have been doing everything manually in the past. We are however trying to enhance and progress on our system so our turn-around times can advance and our registrants can be able to get their renewals on time,” said Maxatshwa.

She further highlighted that the implementation of the system has been divided into three phases with each of them delivering certain components of the administration process in the form of both business processes and system functionality.

Some of the benefits of the renewal system by NLA include that:

- The online renewal case management system does not require pre inspections to be conducted;
- The registrants will not be required to submit the documents that have already been uploaded in the system, Identification and Zoning; and
- Only South African National Accreditation System (SANAS) accredited Broad-Based Black Economic Empowerment (B-BBEE) certificates will be considered.

The NLA is located within the Consumer and Corporate Regulation Division (CCRD) of the Department of Trade and Industry.

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