

## DHL Express SA welcomes new MD

As DHL Express South Africa's new MD, Jed Michaletos has been tasked with driving the company's business growth in the country with a strong focus on enhancing customer experience, employee engagement and service quality. He joins DHL Express from the South African Revenue Service (Sars), where he held the position of chief officer of customs and excise for two years.

Prior to his role at Sars, Michaletos spent 18 years at Deloitte & Touche, where he held a number of positions - most notably partner/director from 2009 to 2015.

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