

Air Seychelles speeds up passenger processing with new state-of-the-art technology

Air Seychelles will be introducing SITA's state-of-the-art passenger processing systems (CUPPS) at Seychelles International Airport, providing greater flexibility for international airlines operating from the airport by allowing them to share common-use terminal equipment for check-in and boarding.



Air Seychelles introduces state-of-the-art passenger handling technology at home airport

The airline – which provides ground-handling services to airlines operating from Seychelles International Airport – is currently upgrading its technology to ensure a smooth travel experience every step of the way. The upgrade is being performed in partnership with the Seychelles Civil Aviation Authority and SITA, a global technology provider to the air transport industry.

Streamlining passenger processing

The new systems will optimise the use of terminal facilities, speed up the flow of passengers and improve service levels for all international travellers flying from Seychelles International Airport.

Roy Kinnear, chief executive officer of Air Seychelles, said: “The new common-use terminal equipment will enable Air Seychelles to connect to various Departure Control Systems used by other airlines operating to Seychelles, providing more flexibility to our ground handling operations.

“Even more importantly, it will enable us to streamline the check-in and boarding process for all the international travellers that are handled at Seychelles International Airport, making sure they have a smooth experience. This development from SITA follows the long list of innovative technological solutions which we have implemented to ensure an improved guest experience.”

On par with the most modern airports

Gilbert Faure, chief executive officer of the Seychelles Civil Aviation Authority, said: “Introducing cutting-edge CUPPS infrastructure at Seychelles International Airport puts us on par with some of the most modern airports in the world. Having a standardised system for handling passengers will improve the airport experience for all international travellers, irrespective of the airline they are flying with, which is a fantastic achievement. We have developed a strong relationship with both Air

Seychelles and SITA and are pleased to have worked together to install this new technology."

Maneesh Jaikrishna, vice president Indian Subcontinent, Eastern and Southern Africa said: "Our common-use systems bring new efficiencies to Seychelles International Airport for both Air Seychelles and other operators. This, in turn, will have a dramatic impact on passengers who will benefit from a smooth and seamless travel experience."

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